

QUALITY POLICY

CMS S.r.l. is born in year 2015 with the aim of promptly reply to the new market trends of the maintenance of industrial plants and in the making of mechanical carpentry.

Our principal activities concern maintenance of cement factories, steel mills, foundries and chemical plants for which we take care of make also steel carpentries ranging from support structures (ladders, walkways, balconies,...) ducts of every gender and diametre and production of machinery (burners, transport augers, dosers, ecc).

CMS S.r.l. thinks that the future of the company is aimed at the pursuit of the maximum satisfaction of the client and that satisfaction is achievable through the implementation of a system of management of the quality compliant with the standard UNI EN ISO 9001:2015.

The direction is also convinced that Quality has not to be a superstructure applied in a forced and/or provisional way, but a gradual process and lasting over time, shared with all the company collaborators.

The direction is committed to the full realization and continuous evolution of the Quality management system in order to consolidate and improve the company image, also through the commitment and the professionalism of all the personnel involved.

So that the company Quality Policy can fully realize, the Direction commit herself to:

1. Bring the maximum attention to the requests and expectations of the clients, in respect of the standard requirement, laws and regulations applicable and to the continuous improvement of the organization for the satisfaction of the involved parts:
2. To pursuit the quality and compliance in all the process phases, where every collaborator is involved in the reach of the company goals;
3. Implement and maintain a system of management of the quality in accordance to the standard UNI EN ISO 9001:15 with the commitment to improve its effectiveness and efficiency;
4. Satisfy the request of the clients in terms of: Reply and service offered, strict compliance with the technical specifications provided, release of a documentation according to requests;
5. Periodically review of the quality management system to ensure that the suitability of the system is maintained and to introduce the necessary changes and improvements.

For all of this the Direction takes on an energetic role to the promotion and guidance in all the activities having influence on the quality, through the diffusion at all level of concept shown above and the verification of the results obtained.

The mission of CMS S.r.l. is to continue to base his fundamental on the passion and on the human value of his employees, on the pursuit of a good collaborative and lasting relationship with the supplier companies (MISSION) and to catch in this way, thank to the values of the human relations, all the opportunities of growing that the market can offer (VISION).

The VALUES that will always have to distinguish CMS S.r.l. and their employees will be the attention and protection of the client, the safeguard of the human relations in the working environment and mostly the good collaboration between all the figures (workers, employees, supplier, etc.).

June 30, 2021